

ORIGINAL



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ARIZONA CORPORATION COMMISS
UTILITY COMPLAINT FORM

Investigator: Richard Martinez

Phone: (520) 628-6556

Fax: (520) 628-6559

Priority: Respond Within Five Days

G-04204A-05-0046

Opinion No. 2005 - 42255

Date: 2/18/2005

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By: Ms. Frances

Clark

Account Name: Ms. Frances Clark

Home: (928) 634-6836

Street: 1661 S. Rainbow Rd.

Work: (000) 000-0000

City: Cottonwood

CBR:

State: AZ Zip: 86326

is:

Utility Company. Unisource Energy Services * (UNS)

Division:

Contact Name: Patty Webster

Contact Phone: (928) 681-8905

Nature of Complaint:

Received the following correspondence in an Opinion against the proposed rate increase asked for by Unisource Energy Services:

"Dear Comm:

I understand that Unisource Energy Svcs. Has asked the Comm. to approve a 6% cent per therm chrg on customer gas bills. I am a customer of theirs. Please do not allow this as their charges have already doubled my bill from what lit was a few months ago. They do not need it. Let them absorb the charges.

Thank you,
Sincerely,
Frances W. Clark"

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

I entered this customer's Opinion into our database and will Docket this for he customer (G-0420-A-05-0046). I attempted to call customer @ 1236, no answer, to acknowledge that the Arizona Corporation Commission was in receipt of her correspondence.

2/18-I called customer @ 1320 and told her that I will enter her Opinion into our database for the record and I will also have this Opinion Docked (G-0420-A-05-0046). Customer was thankful. CLOSED.

End of Comments

Date Completed: 2/18/2005

Opinion No. 2005 - 42255

RECEIVED
2005 FEB 23 P 2:31
ARIZONA CORPORATION COMMISSION
DOCUMENT CONTROL

Arizona Corporation Commission
DOCKETED

FEB 23 2005

DOCKETED BY	KJ
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Ms. Frances Clark
1661 S Rainbow Rd
Cottonwood, AZ 86326-4944

2-17-05

Corporation Comm.
1200 W. Washington
Phoenix, Az 85007

Dear Comm:

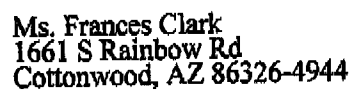
I understand that Uni-
Source Energy Inc. has
asked the Comm. to approve
a 6% cent per therm charge
on customer gas bills. I am
a customer of theirs. Please
do not allow this as their
charges have already doubled
my bill from what it was
a few months ago. They
do not need it. Let them
absorb the charge.

Thank you.
Sincerely,

Houaes ^{Clark} RECEIVED

FEB 21 2005

Arizona Commission
on Public Utilities



Arizona Corp. Commission
1200 W. Washington
Phoenix, Az.

85007

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